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Points to check whether web order is working or not!

Own Server & Domain

1. **Web order Page not loading**
 - a. Enter your **STATIC IP** with port in browser. It works please inform to your **IT** team.
 - b. (i.e.) **192.168.1.2:8082**

From Web-Order

1. **Login Page**
 - a. We have considered active and stock items only.
 - b. Category code is zero in product master. MFR not listed.

From VARTHAGAM Desktop Application.

1. Check " VSTDATASYNCSERVICE" is running or not in task manager.
2. **Check Below Points For Product Showing in web order**
 - a. In Product Master
 - i. Active Is Checked
 - ii. Allow Billing Is Checked
 - iii. Allow Online Order Is Checked
 - iv. Category Mapped
 - b. In MFR Master
 - i. Active Is Checked
 - ii. Allow Billing Is Checked
 - iii. Allow Online Order Is Checked
3. **Check Below Points For Stock Showing in web order**
 - a. In Product Master Double Click on Batch
 - i. Allow Sales Is Checked
 - b. Tools – Configuration – Purchase
 - i. Allow Expiry Days Count wise value stock will shown

4. Check Below Points For Offer

- a. In Product Master Double Click on Batch
 - i. Offer showing based on FROM & TO Date
 - ii. Stock greater than zero
- b. In configuration (Tool-Configuration-Sales)
 - i. Enable “Auto Free From Offer”

5. Check Below Points Tools – Admin Panel – General - Global Configuration – Web Order

- a. **Don't Show Rate in Web Order**
 - i. Is Checked Rate does not shown in Order Page LOV & Grid
- b. **Web order Company Code (Use Commas to Multi Companies)**
 - i. Mentioned company id Customer, Products and stock will be loaded
- c. **Web order Default company code**
 - i. Set default company code to Show Company Name???
- d. **Do not Allow Order Qty Greater Than Total Stock from Web Order Page**
 - i. Is Checked- In order Page entered quantity should not be greater than current product stock then Available stock (Avl.Stock) in grid column blink
- e. **Do Not Allow Zero Stock Item In Web Order Page**
 - i. Is Checked-When select a product Zero Stock Item in LOV it was not added in grid and it display message
- f. **Don't Allow Expiry Product**
 - i. Is Checked- When select a product in LOV and it was not allowed for billing and it displays message
- g. **Maximum line in Web Order**
 - i. Set Line count in order page, (i.e.): we set 10 lines, then only 10 products should be allowed for a bill, otherwise it display message.
- h. **Show Negative Values in Customer Outstanding Report**
 - i. Is Checked, In Customer Outstanding Report it shows negative balance otherwise don't show negative balance
- i. **Show Alert Message Box (i.e. Cr Days Exceeded)**
 - i. Is Checked- Display credit days exceeded message and it display message as scroll.
- j. **Show Outstanding Amount and Bill Count In Web Order Page**
 - i. Is Checked- Don't Display customer outstanding amount & bill count customer information during selection in LOV.

6. From Web Order Configuration In Admin Panel

a. Product LOV Show Stock Item Only

- i. Is Checked – Only Show stock items in LOV

b. Display Format Of Qty Column in LOV

- i. There is 3 Options

1. Show Integer Value

- a. It Displays only Integer stock

2. Show [No Stock] instead of zero value

- a. It Displays only Integer Value, Zero stock will be display as “**NO Stock**”

3. Show [Available/Not Available]

- a. Stock product Display as “**IN Stock**”, Zero Stock will be display as “**NO Stock**”

c. LOV Search Alternate Code/Product Name

- i. Is Checked – Order Page LOV Search based on both Alternate code & Product Name

d. Is Printed Excel Download

- i. Is Checked – Download Excel File whether customer or executive generated the order (**i.e.**) **Saved, Billed**, if not checked printed bill will be downloading to be allowed.

e. Is Stock Shown To Executive

- i. Is Checked – In **Admin Panel-LOV Configuration - QTY** column is **Unchecked** hide to Customer and Executive, So you decide to show stock to your executive at that time this configuration is useful.

7. Admin Panel LOV Configuration

- a. **Code** – Is checked Show in Order Page LOV
- b. **Alt.Cod (Alternate Code)**– Is checked Show in Order Page LOV
- c. **Name** – Is checked Show in Order Page LOV
- d. **Price** – Is checked Show in Order Page LOV
- e. **MRP** – Is checked Show in Order Page LOV
- f. **Qty** – Is checked Show in Order Page LOV
- g. **MFR**– Is checked Show in Order Page LOV
- h. **Tax**– Is checked Show in Order Page LOV
- i. **Offer**– Is checked Show in Order Page LOV
- j. **ExpAge(Expiry Age)**– Is checked Show in Order Page LOV
- k. **CMP**– Is checked Show in Order Page LOV